



August 11, 2020

To: GHC Members

From: Pam Dillon, President and GHC Board of Directors

Re: Recent Face Covering Mandate

Again, we would like to give thanks to all our members and staff who have continued to support GHC through these very different and difficult times. It is with our determination that we continue to make it through this together.

As previously communicated, on Tuesday, July 14, 2020, the Governor of Virginia issued a statement requiring all Virginia businesses to enforce wearing face coverings inside public buildings and outside when social distancing isn't possible. This Executive Order also lists a few **exclusions** for situations or health conditions in which a face covering is **not** required. Please see the attached order and the highlighted areas noting the exceptions.

It remains our number one priority to continue to provide a safe environment at GHC for our members, guests and employees. We also believe in doing our part to help stop the spread of Covid-19 so we can all get back to normal.

That being said, it has been brought to our attention by a call from the Virginia Health Department that GHC has been reported for instances of our patrons not wearing face coverings in the Hills Grille. We have been informed that this is our first offense and further offenses could lead to costly fines or even closure.

Therefore, all members, guests and employees who do not qualify under the exclusions listed in the Executive Order will continue to be **required** to wear a face covering while inside buildings at our facility. This applies to the Hills Grille, whether passing through for take-out or dining, you must wear your face covering *except* while actively eating (i.e. a plate of food is in front of you).

If you do not have a face covering, GHC will have disposable masks available so long as we can continue to procure them. If you refuse to wear a face covering, you will be asked to leave the building unless you meet one of the exclusion criteria.

We understand this is a difficult time for everyone, and these circumstances are not normal or comfortable. However, before reporting these incidents to the Health Department we would urge you to bring such complaints to the attention of the GHC Board of Directors. We can handle such issues

without jeopardizing our business by involving the Virginia Health Department. Also please keep in mind that not EVERYONE is required to wear a face covering if they meet the medical exclusion criteria. This is one of the reasons why we have maintained a safe pass through. If you enter the building and someone is present without a face covering, you can either wait outside before entering or you should maintain at least 6 feet of social distance until that person leaves the building.

We are not out of the woods yet with this virus, we are working very hard to keep GHC and the Hills Grille open for everyone to enjoy. Reports to the Virginia Health Department before reaching out to the GHC Board of Directors could unnecessarily jeopardize our ability to keep everything operating. Please reach out to a Board member to register your complaint and we will quickly address it, without having to get the Health Department involved.

Thanks for your consideration and understanding. Please feel free to contact us if you have any questions or concerns.